



Using the Victorian COVID-19 vaccine online booking system

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OFFICIAL

You can book or change a vaccination appointment through the [Victorian Government's COVID-19 vaccine online booking system](#)

We recommend you call the Victorian Coronavirus Hotline on [1800 675 398](#) if:

- you want to cancel an appointment
- you would like a interpreter to help you - press 0 when you call 1800 675 398

How to book using the system

1. Check if you are [eligible to be vaccinated](#) - everyone aged 40 years and over is eligible.
2. Log in or sign up to the [Victorian Government's COVID-19 vaccine online booking system](#) on your mobile or a computer. If you are on a computer, the system works best with Google Chrome or Microsoft Edge. The booking system does not work with Internet Explorer.
3. Follow the step-by-step instructions within the system to make your booking.
 - a) Register your details – the fields marked with a * must be filled in.
 - b) Find a vaccination centre near you and book at a time that suits you.
4. Once you've completed your booking, you will receive a confirmation email. Bring your confirmation email with you (you can print it or have it on your phone or device) on the day you're vaccinated. You should also bring ID, your Medicare or Individual Healthcare Identifier (IHI) if you have one, and a face mask.

Changing your booking

1. Log in to the [Victorian Government's COVID-19 vaccine online booking system](#) on your mobile or a computer. If you are changing a booking made by calling the Victorian Coronavirus Hotline you will need to use the same email you provided when making the original booking via phone. If you are on a computer, the system works best with Google Chrome or Microsoft Edge. The booking system does not work with Internet Explorer.
2. Go to manage bookings and select change booking
 - a) Select a different appointment time or date.
 - b) If you need to change the location you want to receive your COVID-19 vaccine at you need to call the Victorian Coronavirus Hotline on 1800 675 398.
3. Once you've completed your booking, you will receive a confirmation email. Bring your confirmation email with you (you can print it or have it on your phone or device) on the day you're vaccinated. You should also bring ID, your Medicare or Individual Healthcare Identifier (IHI) if you have one, and a face mask.

Book your second appointment

You can only book your second appointment after you have had your first dose.

1. Log in to the [Victorian Government's COVID-19 vaccine online booking system](#) on your mobile or a computer. If you are on a computer, the system works best with Google Chrome or Microsoft Edge.
2. Follow the step-by-step instructions within the system to make your booking.
 - a) Select book an appointment.
 - b) Find a vaccination centre near you and book at a time that suits you.
3. Once you've completed your booking, you will receive a confirmation email. Bring your confirmation email with you (you can print it or have it on your phone or device) on the day you're vaccinated. You should also bring ID, your Medicare or Individual Healthcare Identifier (IHI) if you have one, and a face mask.